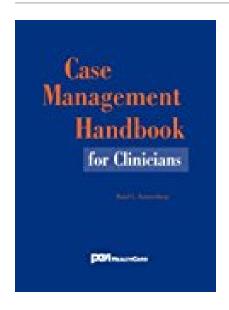
Case Management Handbook for Clinicians



BOOK DETAILS

• Author : Rand L. Kannenberg

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BOOK SYNOPSIS

The text has a variety of user friendly lists, tables, charts, summaries, articles, practice tests, clinical documentation sample forms, resources and contact information about case management in healthcare and human services. There are more than 100 pages of material in addition to the handouts made available in the seminar. The contents of this case management handbook include the following: the differences between case management and social work; case management history; governmental responses in the past; other titles used for case managers; admission summaries; case management service and treatment plans; multi-cultural recommendations for case managers; case management confidentiality; continuity of care; philosophy of case management; case manager status; supervision of case managers; preventing unnecessary prescription problems; depression screenings; case manager attitudes with the chronically mentally ill; counseling and case management professional ethics; establishing rapport with providers; customer service and case management; avoiding case management burnout; hepatitis A/B/C screenings; HIV/AIDS screening; TB screening; release of information; screening for substance use disorders; progress notes; discharge summaries; social history/assessment; psychological history/assessment; medical/dental history/assessment; educational/vocational history/assessment; legal history/assessment; top work settings; top job titles; HMO models; insurance; legal/medical/insurance terms; and case management organizations.

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